

QUALITY CARE IN OUR

# **HOSPITAL NETWORK** 2026

Find a network facility for your health plan option



# Hospital networks

Quality care with the right network hospital – 2026

## Know where to go, based on your health plan option

Discovery Health Medical Scheme gives you unlimited hospital cover across all plans, but the hospitals you use for planned admissions may differ depending on your selected health plan.

We've made it easy to access care, but it's important to check which hospitals are part of your plan's network so you can avoid out-of-pocket expenses.

### **KH** KeyCare Hospital Network

You must go to a hospital in the KeyCare Hospital Network for planned admissions on the KeyCare Plus and KeyCare Core plans. If you do not use one of these hospitals for a planned admission, you will need to pay for these claims yourself. **This does not apply in an emergency.**

### **KC** KeyCare Casualty Hospitals

On KeyCare Plus you are covered in any network casualty unit at one of the KeyCare network hospitals. You must get authorisation first to get cover, and you must pay the first R520 of the consultation. On KeyCare Start you have access to after-hours care at your chosen KeyCare Start GP or network provider.

### **KS** KeyCare Start Hospital Network

These hospitals apply to members on the KeyCare Start Plan. We cover you in full at the agreed rate in your chosen KeyCare Start Network Hospital. If you do not use your chosen hospital for a planned admission, you must pay these claims yourself. Based on your chosen KeyCare Start GP you have access to a KeyCare Start Network Hospital in your region. **This does not apply in an emergency.**

### **KR** KeyCare Start Regional Hospital Network

This network applies to members on the KeyCare Start Regional Plan. We cover you in full at the agreed rate in your chosen KeyCare Start Regional Network Hospital. If you don't use these hospitals for planned hospital admissions, you must pay these claims yourself. **This does not apply in an emergency.**

### **D** Delta Hospital Network

These hospitals apply to Classic Delta Saver, Essential Delta Saver, Classic Delta Core and Essential Delta Core plans. For planned admissions to any other private hospital, you must pay an upfront amount of R11,100. **This does not apply in an emergency.**

### **S** Smart Hospital Network

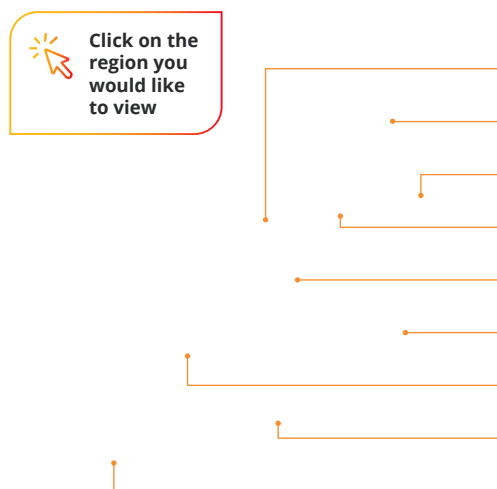
These hospitals apply to members on the Classic Smart Comprehensive, Classic Smart, Essential Smart and Smart Saver plans. For planned admissions to any other private hospital, you must pay an upfront amount of R12,650. **This does not apply in an emergency.**

Members on the Essential Dynamic Smart and Active Smart plans, have access to the Dynamic Smart Hospital Network. For planned admissions you must use our [Medical Provider Search tool](#) in the Discovery Health app and on our website to find the most suitable hospital based on your healthcare needs.

For planned admissions to any other private hospital, you must pay an upfront amount of R15,300. **This does not apply in an emergency.**

### **C** Coastal Hospital Network

On the Coastal Saver and Coastal Core health plans, you must go to an approved hospital in one of the four coastal provinces (Eastern Cape, KwaZulu-Natal, Northern Cape, Western Cape) for a planned admission. If you use a hospital outside of the coastal regions, we will pay up to a maximum of 70% of the Discovery Health Rate (DHR) for the hospital account. **This does not apply in an emergency.** Visit [www.discovery.co.za](http://www.discovery.co.za) or click on find a healthcare provider tool in the Discovery Health app to find a hospital on the Coastal Hospital Network.



## GAUTENG

Alberton	▪ Netcare Alberton Hospital			D	S
Benoni	▪ Life The Glynnwood Hospital	KH			S
Brakpan	▪ Life Dalview Hospital	KH			
Centurion	▪ Mediclinic Midstream				S
	▪ Netcare Unitas Hospital			D	
Germiston	▪ Life Bedford Gardens Hospital			D	
	▪ Life Roseacres Hospital	KH	KC	D	S
Heidelberg	▪ Life Suikerbosrand Hospital	KH			
Johannesburg	▪ Clinix Selby Park Hospital	KH			
	▪ Life Brenthurst Hospital	KH	KC	KS	D
	▪ Life Fourways Hospital			D	S
	▪ Mediclinic Morningside			D	S
	▪ Nelson Mandela Children's Hospital	KH		D	S
	▪ Netcare Garden City Hospital	KH	KC		
	▪ Netcare Park Lane Hospital				S
	▪ Wits Donald Gordon Medical Centre			KR	D S
Kempton Park	▪ Arwyp Medical Centre			D	
Krugersdorp	▪ Netcare Pinehaven				S
Lenasia	▪ Lenmed Ahmed Kathrada Private Hospital	KH	KC	D	
	▪ Lenmed Daxina Private Hospital	KH			
Mabopane	▪ Mediclinic Legae	KH	KC	D	S
Midrand	▪ Life Carstenhof Hospital	KH	KC		
	▪ Netcare Waterfall City Hospital			D	S

\* Hospitals with no casualty unit

\*\*Essential Dynamic Smart Plan and Active Smart members must use the Discovery Health app or website to access the Dynamic Smart Network

All network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.

## GAUTENG

Pretoria	■ Life Eugene Marais Hospital	KH	KC	KS		
	■ Life Faerie Glen Hospital				D	
	■ Life Groenkloof Hospital				D	S
	■ Life Wilgers Hospital				D	S
	■ Louis Pasteur Hospital				D	
	■ Mediclinic Medforum	KH	KC	KR		S
	■ Mediclinic Muelmed					S
	■ Netcare Femina Hospital				D	
	■ Netcare Jakaranda Hospital*	KH				
	■ Optimed Eye and Laser Clinic	KH			D	S
	■ Zuid Afrikaans Hospital	KH				
Randburg	■ Netcare Olivedale Hospital					S
Randfontein	■ Lenmed Health Randfontein Private Hospital	KH	KC			
	■ Life Robinson Private Hospital	KH	KC		D	
Roodepoort	■ Life Flora Hospital				D	
	■ Life Wilgeheuwel Hospital				D	S
Saxonwold	■ Oxford Maternity Unit	KH			D	S
Soshanguve	■ Botshilu Private Hospital	KH				
Soweto	■ Clinix Tshepo-Themba Private Hospital	KH	KC	KS		
	■ Dr S K Matseke Memorial Hospital	KH			D	S
Springs	■ Life Springs Parkland Hospital	KH	KC		D	
Tembisa	■ Lenmed Health Zamokuhle Private Hospital	KH	KC	KS		
Vanderbijlpark	■ Mediclinic Emfuleni	KH	KC		D	
Vereeniging	■ Clinix Naledi-Nkanyezi Private Hospital	KH		KS	D	
	■ Mediclinic Vereeniging					S
	■ Midvaal Private Hospital	KH	KC		D	
Vosloorus	■ Clinix Botshelong-Empilweni Private Hospital	KH		KS	D	S

\* Hospitals with no casualty unit

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## EASTERN CAPE

East London	Life Beacon Bay Hospital	KH	KC	KS	D	S
	Life East London Private Hospital*	KH				
	Life St Dominic's Private Hospital	KH	KC			
Mthatha	St Mary's Private Hospital	KH	KC			S
Port Elizabeth	Life St George's Hospital	KH	KC	KS	D	
	Netcare Greenacres Hospital					S
Queenstown	Life Queenstown Private Hospital	KH				S
Uitenhage	Netcare Cuyler Hospital	KH	KC			

## FREE STATE

Bethlehem	Mediclinic Hoogland	KH				
Bloemfontein	Life Rosepark Hospital	KH	KC	KS	D	
	Mediclinic Bloemfontein					S
	Netcare Pelsonomi Private Hospital	KH				
	Netcare Universitas Private Hospital*	KH			D	
	Pasteur Eye Hospital	KH		KS	D	
Harrismith	Busamed Harrismith Hospital	KH		KS		
Kroonstad	Netcare Kroon Hospital	KH				
Sasolburg	Netcare Vaalpark Hospital	KH	KC			
Welkom	Mediclinic Welkom	KH		KS	KR	S

## KWAZULU-NATAL

Amanzimtoti	Netcare Kingsway Hospital	KH	KC			
Ballito	Netcare Alberlito Hospital					S
Chatsworth	Life Chatsmed Garden Hospital	KH	KC		D	

\* Hospitals with no casualty unit

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## KWAZULU-NATAL

Durban	■ JMH Ascot Park Hospital	KH				
	■ JMH City Hospital	KH	KC	KS		
	■ Lenmed Ethekweni Hospital and Heart Centre				D	
	■ Life Entabeni Hospital	KH	KC	KS	D	
	■ Life Westville Hospital				D	S
	■ Netcare St Augustine's Hospital					S
	■ Netcare Umhlanga Hospital					S
Empangeni	■ Life Empangeni Private Hospital	KH		KS		
Isipingo	■ JMH Isipingo Hospital	KH	KC			S
Kokstad	■ Netcare Kokstad Private Hospital	KH				
Ladysmith	■ Lenmed La Verna Hospital	KH				
Newcastle	■ Mediclinic Newcastle	KH	KC			S
Phoenix	■ Life Mount Edgecombe Hospital	KH	KC			
Pietermaritzburg	■ Life Hilton Private Hospital					S
	■ Mediclinic Pietermaritzburg					S
	■ Midlands Medical Centre	KH		KS	D	
Pinetown	■ Busamed Hillcrest Private Hospital				D	
	■ Life Crompton Hospital	KH	KC			
Port Shepstone	■ Hibiscus Hospital	KH	KC			
Richards Bay	■ Melomed Richards Bay Private Hospital	KH	KC	KS	D	S
	■ Netcare The Bay Hospital	KH	KC		D	
Sydenham	■ Lenmed Shifa Private Hospital	KH				
Tongaat	■ Mediclinic Victoria	KH				

## LIMPOPO

Polokwane	■ Mediclinic Limpopo	KH		KS	KR	D
	■ Netcare Pholoso Hospital					S
Lephalale	■ Mediclinic Lephalale	KH				
Thabazimbi	■ Mediclinic Thabazimbi	KH	KC			
Tzaneen	■ Mediclinic Tzaneen	KH			KR	S

\* Hospitals with no casualty unit

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KH KeyCare | KC KeyCare Casualty | KS KeyCare Start | KR KeyCare Start Regional | D Delta | S Smart\*\*

MPUMALANGA				
Barberton	▪ RH Phodclinic	KH		
Emalahleni	▪ Life Cosmos Hospital	KH	KC	D S
Ermelo	▪ Mediclinic Ermelo	KH		
Mbombela	▪ Mediclinic Nelspruit	KH	KC	KS KR S
Middelburg	▪ Life Midmed Hospital	KH	KC	KS
Piet Retief	▪ RH Piet Retief Private Hospital	KH		
Trichardt	▪ Mediclinic Highveld	KH	KC	KR
NORTH WEST				
Brits	▪ Mediclinic Brits	KH		
Carletonville	▪ The Fountain Private Hospital	KH	KC	
Klerksdorp	▪ Life Anncron Hospital	KH	KC	S
Mahikeng	▪ Clinix Victoria Private Hospital*	KH		
Potchefstroom	▪ Mediclinic Potchefstroom	KH	KC	KS KR
Rustenburg	▪ Life Peglerae Hospital	KH	KC	KS
	▪ Netcare Ferncrest Hospital			D S
Vryburg	▪ Vryburg Private Hospital	KH		
NORTHERN CAPE				
Kathu	▪ Lenmed Health Kathu Private Hospital	KH	KC	
Kimberley	▪ Finsch Mine Hospital*	KH		
	▪ Lenmed Royal Hospital and Heart Centre			S
	▪ Mediclinic Kimberley and Gariep	KH	KS	KR D
Upington	▪ Mediclinic Upington	KH		D
WESTERN CAPE				
Bellville	▪ Cape Eye Hospital	KH		D S
	▪ Mediclinic Louis Leipoldt	KH	KC	KR
	▪ Melomed Bellville	KH	KC	KS
Blouberg	▪ Netcare Blaauwberg			S

\* Hospitals with no casualty unit

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 KeyCare
 | 
  KeyCare Casualty
 | 
  KeyCare Start
 | 
  KeyCare Start Regional
 | 
  Delta
 | 
  Smart\*\*





## WESTERN CAPE

Cape Town	■ Life Vincent Pallotti Hospital					D	
	■ Mediclinic Cape Gate						S
	■ Mediclinic Cape Town					D	S
	■ Mediclinic Constantiaberg						S
	■ Mediclinic Panorama					D	S
	■ Netcare UCT Medical Centre*	KH					
	■ Rondebosch Heart Centre	KH		KS			
	■ Rondebosch Medical Centre	KH		KS			
Claremont	■ Life Kingsbury Hospital						S
	■ Life Peninsula Eye Hospital					D	S
Gatesville	■ Melomed Gatesville	KH	KC	KS		D	S
George	■ Mediclinic Geneva*	KH		KS	KR		S
	■ Mediclinic George	KH		KS	KR		S
Hermanus	■ Mediclinic Hermanus	KH	KC				
Kuils River	■ Netcare Kuilsriver Hospital					D	
Milnerton	■ Mediclinic Milnerton	KH			KR		S
Mitchells Plain	■ Melomed Mitchells Plain	KH	KC			D	S
Mossel Bay	■ Life Bay View Private Hospital	KH	KC			D	S
Oudtshoorn	■ Mediclinic Klein Karoo	KH					
Paarl	■ Mediclinic Paarl	KH	KC			D	
Somerset West	■ Mediclinic Vergelegen					D	
Stellenbosch	■ Mediclinic Stellenbosch					D	S
	■ Mediclinic Winelands Orthopaedic Hospital					D	S
Tokai	■ Melomed Tokai Hospital	KH	KC				
West Coast	■ Life West Coast Private Hospital	KH	KC				
Worcester	■ Mediclinic Worcester	KH	KC			D	

## LESOTHO

	■ Wilies Hospital*	KH					
	■ Maseru Private Hospital					D	

\* Hospitals with no casualty unit

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KH KeyCare | KC KeyCare Casualty | KS KeyCare Start | KR KeyCare Start Regional | D Delta | S Smart\*\*



# Exception hospitals

In some cases, we'll cover certain defined procedures at specific hospitals that fall outside of your plan's hospital network.

When you're admitted to one of these exception hospitals for one of the approved procedures, the usual upfront payments for using an out-of-network facility won't apply.

FREE STATE		
Bloemfontein	<ul style="list-style-type: none"> <li>Pasteur Eye Hospital (cataract related procedures only)</li> </ul>	S
GAUTENG		
Johannesburg	Netcare Linkwood Clinic (maternity related)	D S
	Netcare Milpark (cardiac electrophysiology centre – arrhythmia conditions only)	D S
	Netcare Park Lane Clinic (maternity related)	D
	Netcare Sunninghill Hospital (cardiac electrophysiology centre – arrhythmia conditions only)	D S
Pretoria	Mediclinic Medforum (maternity related)	D
	Mediclinic Midstream (cardiac electrophysiology centre – arrhythmia conditions only)	D
	Netcare Femina Clinic (maternity related)	S
	Zuid-Afrikaans hospital (cardiac electrophysiology centre – arrhythmia conditions only)	D S
KWAZULU-NATAL		
Durban	Lenmed Ethekwini Hospital and Heart Centre (cardiac electrophysiology centre – arrhythmia conditions only)	S
	Netcare St Augustine's (cardiac electrophysiology centre – arrhythmia conditions only)	D
Umhlanga	Busamed Gateway Private Hospital (cardiac electrophysiology centre – arrhythmia conditions only)	D S
WESTERN CAPE		
Bellville	Melomed Bellville (cardiac electrophysiology centre – arrhythmia conditions only)	D S
Claremont	Life Kingsbury Hospital (ophthalmology and peripheral vascular surgery only)	D
Cape Town	Life Vincent Pallotti Hospital (cardiac electrophysiology centre – arrhythmia conditions only)	S
	Melomed Tokai (cardiac electrophysiology centre – arrhythmia conditions only)	D S
	Netcare Christiaan Barnard Memorial Hospital (cardiac electrophysiology centre – arrhythmia conditions only)	D S

\* Hospitals with no casualty unit

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## Hospitals that we cover partially – All plans

At these hospitals, we only pay for Prescribed Minimum Benefit (PMB) admissions. For non-emergencies, we will pay up to 80% of the Discovery Health Rate, you must pay the rest of the costs.

### FREE STATE

Bloemfontein ■ At Specialist Hospital

### KWAZULU-NATAL

Newcastle ■ Hilldrop Hospital

### NORTHERN CAPE

Kimberley ■ Hospital@Ekhaya

### WESTERN CAPE

Cape Town ■ Faircape Health Tokai (acute beds only)



View other network providers using find a healthcare provider on the **Discovery Health app**

Find a healthcare provider and the Discovery Health app is brought to you by Discovery Health (Pty) Ltd; registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.

\* Hospitals with no casualty unit

\*\* Essential Dynamic Smart Plan and Active Smart members must use the Discovery Health app or website to access the Dynamic Smart Network

All network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.

KeyCare | KeyCare Casualty | KeyCare Start | KeyCare Start Regional | Delta | Smart\*\*



# Contact us

Discovery Health Medical Scheme is committed to giving you the best possible service. Your feedback helps us improve and support you better. If you have a complaint, you can reach us through the following channels.



## What to do if you have a complaint:

### 01 | Take your query further

If you have already contacted Discovery Health Medical Scheme and feel that your query has not been resolved, please complete our online complaints form on [www.discovery.co.za](http://www.discovery.co.za). We would also love to hear from you if we have exceeded your expectations.

### 02 | Contact the Principal Officer

If you are still not satisfied with the resolution of your complaint after following the process in the first step, you can escalate your complaint to the Principal Officer of Discovery Health Medical Scheme. You can lodge a query or complaint with us by completing the online form on [www.discovery.co.za](http://www.discovery.co.za) or by emailing [principalofficer@discovery.co.za](mailto:principalofficer@discovery.co.za).

### 03 | Lodge a dispute

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you can lodge a formal dispute. You can find more information about our dispute process on [www.discovery.co.za](http://www.discovery.co.za).

### 04 | Contact the Council for Medical Schemes

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You can contact the Council at any stage of the complaints process. However, we encourage you to follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157

[complaints@medicalschemes.co.za](mailto:complaints@medicalschemes.co.za) | 0861 123 267 | [www.medicalschemes.co.za](http://www.medicalschemes.co.za).

The hospital network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.